



NETCARE  
hospitals



## Register on MyNetcare Online to avoid long queues and paperwork.

### STEP 01: Obtain authorisation from your medical aid

Contact your medical aid at least 48 hours before your admission and provide them with the information below to obtain your authorisation number:

- Medical aid number:\*
- Hospital name:\*
- Hospital practice number:\*
- Admitting doctor's name:\*
- Admitting doctor's practice number:\*
- Date of admission:\*
- Date of surgery/procedure:\*
- Procedure codes (provided by your doctor)
  - CPT codes:
  - ICD 10 codes:

### STEP 02: Register on MyNetcare Online

Login or register online using MyNetcare Online.

### STEP 03: Pre-admit yourself on MyNetcare Online

Follow the pre-admission steps on your MyNetcare Online dashboard.

If you have changed your phone number or are experiencing any difficulties we are here to help:

Call 010 205 7335 (Monday to Friday 7:00 AM – 16:00 PM)

Email [onlinepreadmissions@netcare.co.za](mailto:onlinepreadmissions@netcare.co.za)

Visit [www.netcare.co.za/mynetcare-online](http://www.netcare.co.za/mynetcare-online) or scan the QR code here

